

Electronic Updates (EU) Guide

Updating Local Applications

1. Introduction

The purpose of this document is to guide an administrator of QAS products through installing and configuring the Electronic Updates (EU) platform in a single location environment.

2. What is EU?

EU enables the automatic download and installation of reference data used by the QAS Pro, QAS Pro Web and QAS Batch applications. As soon as a new dataset is available it is downloaded to your environment and the configured QAS applications are updated without human interaction. Your administrative group will then be notified via email of update related activities.

3. Architecture and Setup Options

The EU client can be installed on the same machine as a single install of QAS or in a central location where multiple QAS installations are installed. Data will be downloaded from the EU server via HTTPS and all configured QAS application will be automatically updated to use that data moving forward.

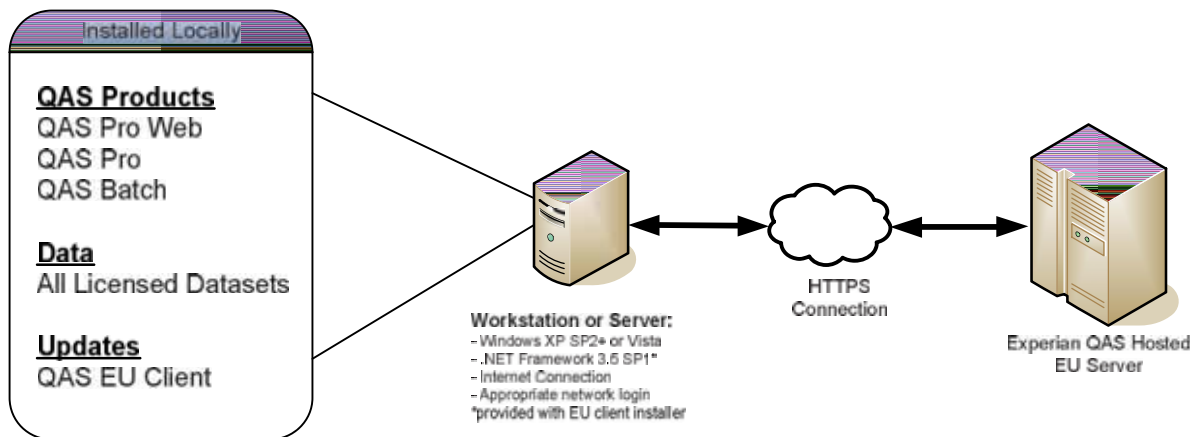


Fig 1. EU Client Architecture

4. Prerequisites

To install the EU Client you will need the following:

- A licensed copy of QAS Pro Web, QAS Pro or QAS Batch to update
- An EU username and password. Login details will be emailed to the nominated update contact. If you have any issues obtaining an EU login please email [your local support office](#).
- A network login with appropriate privileges to update your QAS application. This login should have a password that never expires to enable EU to run indefinitely.
- A machine running MS Windows XP or higher to host the EU client program.

NOTE: the .NET Framework 3.5 package will be installed as part of the setup and a reboot of the target system will be required.

5. Installation Instructions

5.1 Download the appropriate EU Client installer

- With .NET Framework- <ftp://ftp.usa.qas.com/Product/EU-with-dotnet-setup.zip> (244MB)
- Without .NET Framework - <ftp://ftp.usa.qas.com/Product/EU-without-dotnet-setup.exe> (4MB)

5.2 Run installer

The image containing the .NET Framework will first extract to a new folder. The EU installer can then be executed by double clicking 'setup.exe' in the extracted folder.

The image that does not contain the .NET framework can be executed with a single double-click. The following installation dialogs will be displayed for both cases:

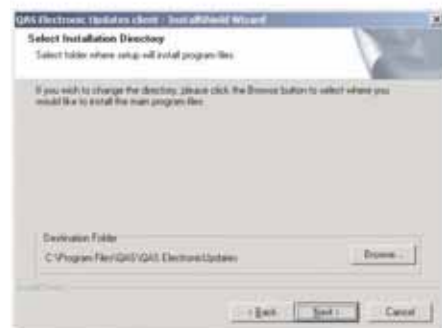
Click 'Next' to begin the installation process



Check the 'I accept the terms of the license agreement' option and click 'Next' to continue.

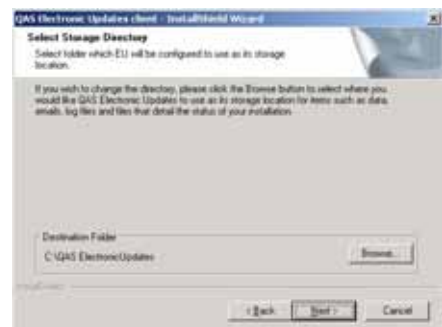


Click 'Next' to accept the default client installation directory. Click 'Browse...' if you wish to change the EU client installation directory.

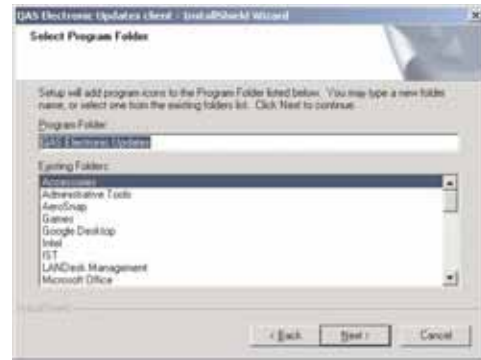


Click 'Next' to accept the default location for the downloaded data files or 'Browse...' to specify an alternative location.

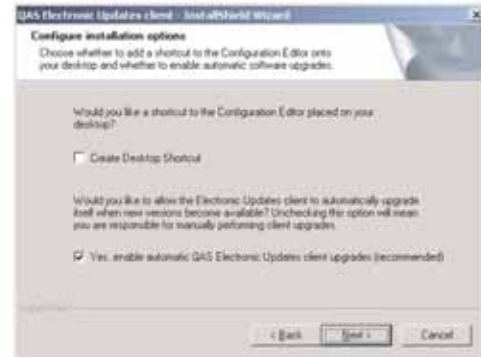
NOTE: Your QAS applications will use this location moving forwards so ensure that you have adequate storage space available. This will be 6GB for full US data.



Click 'Next' to create a Program Folder to which setup will add the necessary program icons.

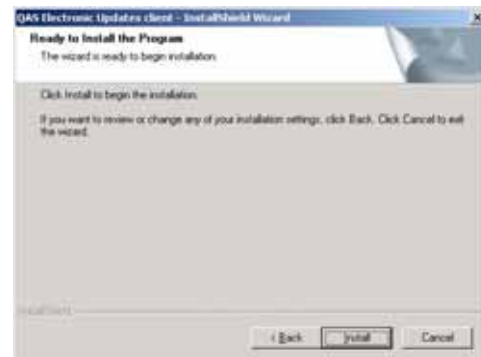


Check the 'Create Desktop Shortcut' option if you wish to create a desktop shortcut and click 'Next' to continue.

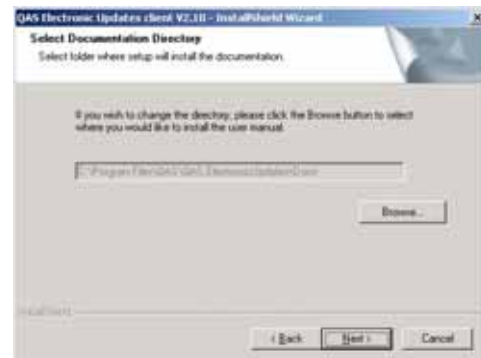


NOTE: The QAS Electronic Updates client will automatically download new versions of itself when they become available. You can uncheck this option on this screen.

Click 'Next' to continue.



Click 'Next' to accept the default location for the downloaded data files or 'Browse...' to specify an alternative location.



Click 'Next' to begin the installation. Click 'Finish' when prompted and the EU Configuration Editor will automatically load.



Click 'Finish' to complete the installation of the QAS Electronic Updates client.

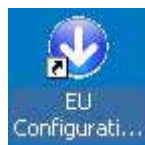


Click 'OK' to load the Configuration editor.



5.3 Configure EU

The QAS EU Configuration Editor should load automatically but can also be accessed via a desktop shortcut:



5.3.1 Get Started

- Click the 'Next' button on the bottom right hand side of the screen. The wizard will walk you through the configuration.

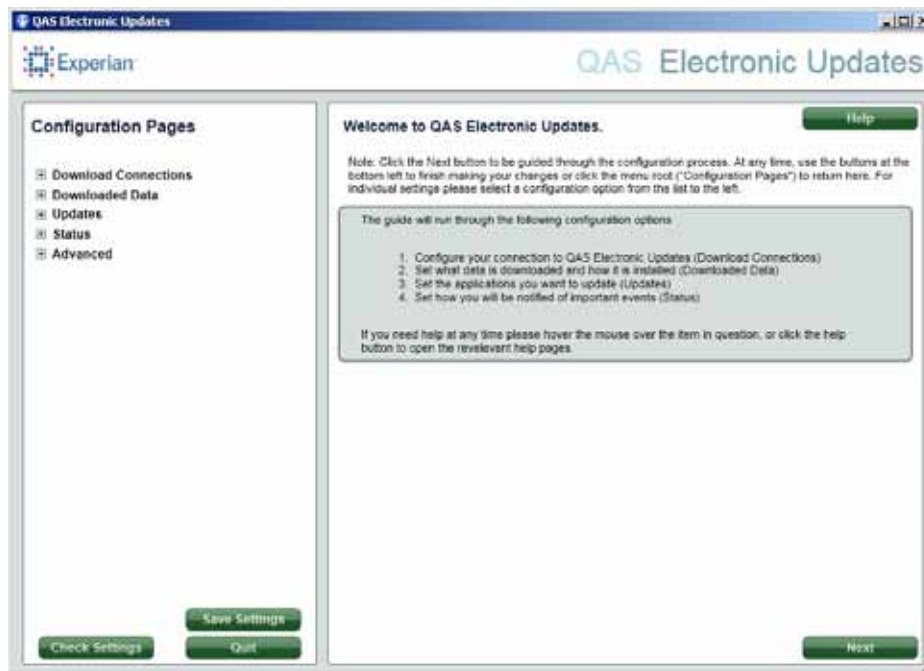


Fig. 1: Getting Started

5.3.2 Set Download Connections

- Select the 'Enable Internet download connection' tick box.

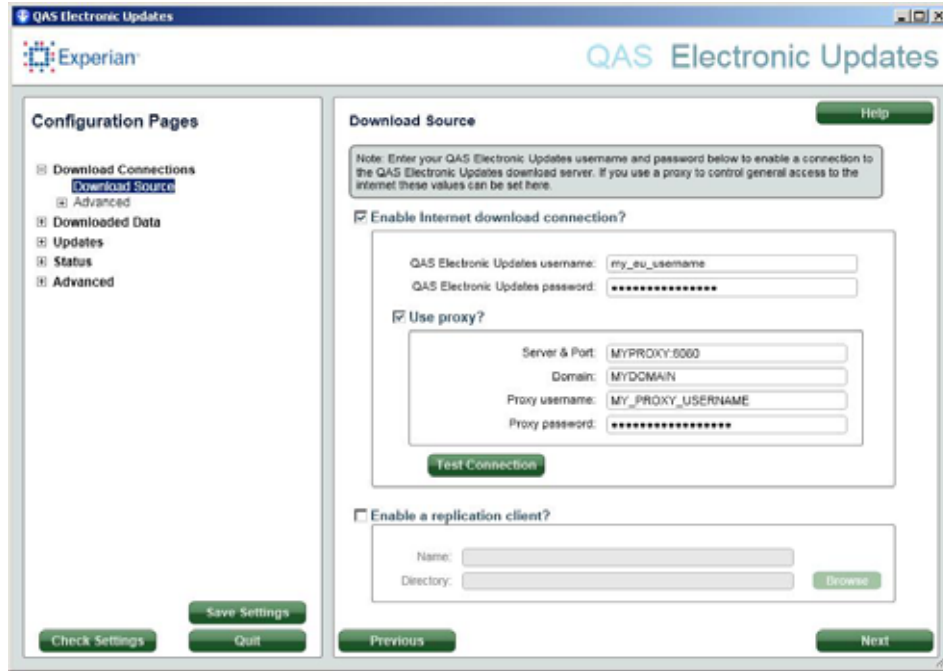


Fig. 2: Download Connections Dialog

- Enter your QAS Electronic Updates username and password.
- Enter network Proxy Server, Domain, Proxy username and Proxy password as required.
- Click the 'Test Connection' button to verify that connectivity to the Experian QAS hosted EU server is achievable.
- Click 'Next' to continue to the 'Data download and installation' screen.

5.3.2 Configure Data download and installation options

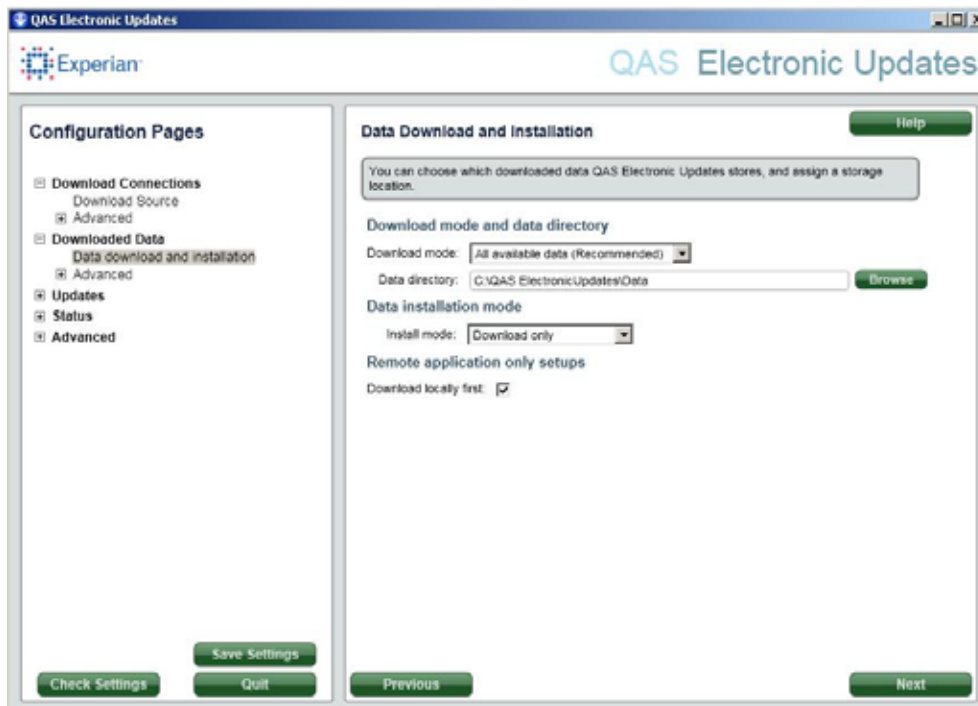


Fig. 3: Downloaded Data Dialog

- Change 'download mode' to 'All available data'. This will ensure that the EU client only downloads the necessary data sets.

NOTE: It is necessary to set the 'download mode' to 'All available data' to update any products using DPV data.

- Change the install mode to 'Full Install'. This will fully automate the data update process by downloading, installing and activating datasets as they become available.
- Expired will be purged by default. To change these settings click on 'Advanced' on the left hand side tool bar under 'Downloaded Data'. You can uncheck the 'Purge expired files' setting. If you select this dialog click back on the 'Data download and installation' menu item before continuing.
- Click 'Next' to go to the 'Data Applications to Update' screen

5.3.3 Configure Applications to Update

- Click 'Next' on the bottom right hand side of the screen.

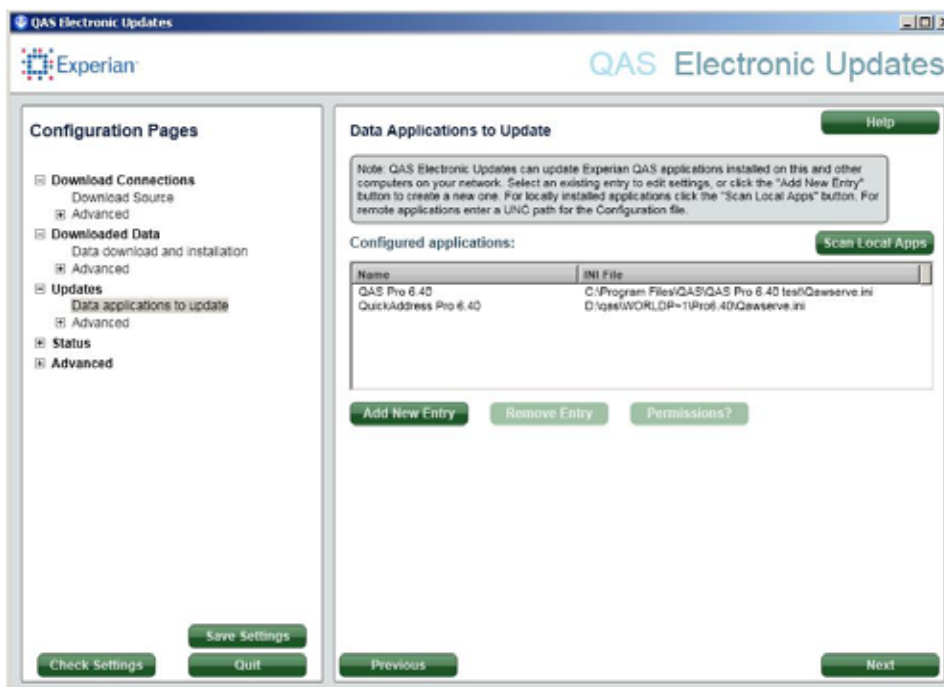


Fig. 4: Data Applications to Update Dialog

- Click the 'Scan for Apps' button to automatically configure all local applications to update.
- Applications can be manually added by clicking the 'Add New Entry' button. A name for the installation must be entered with location of the QAWSERVE.INI file used by the target application must be added to uniquely identify the installation.
- Click 'Next' to continue to the 'Email notification preferences' screen.

5.3.4 Configure Email Notification

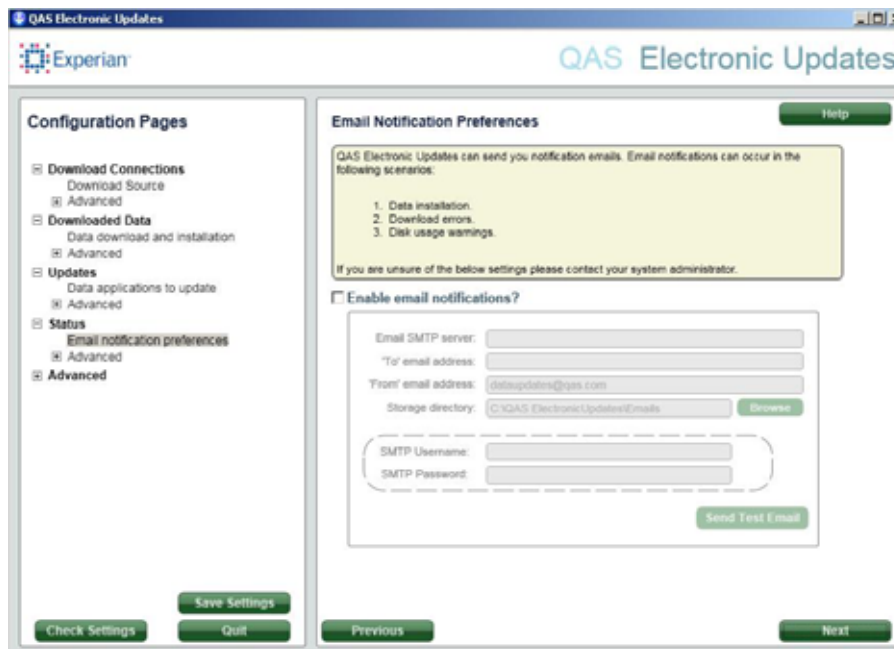


Fig. 5: Email Notification Preferences

- Check the 'enable email notifications' tick box and fill out the necessary fields to allow QAS Electronic Updates to provide email notifications of update activity. The 'To' email address should be a relevant distribution group instead of an individual.
- Click 'Send Test Email' button to confirm settings are correct.
- Click 'Save Settings' button to save the EU Client configuration settings.
- Click 'Next' to proceed to the 'Electronic Updates Service' screen.

5.3.5 Electronic Updates Service

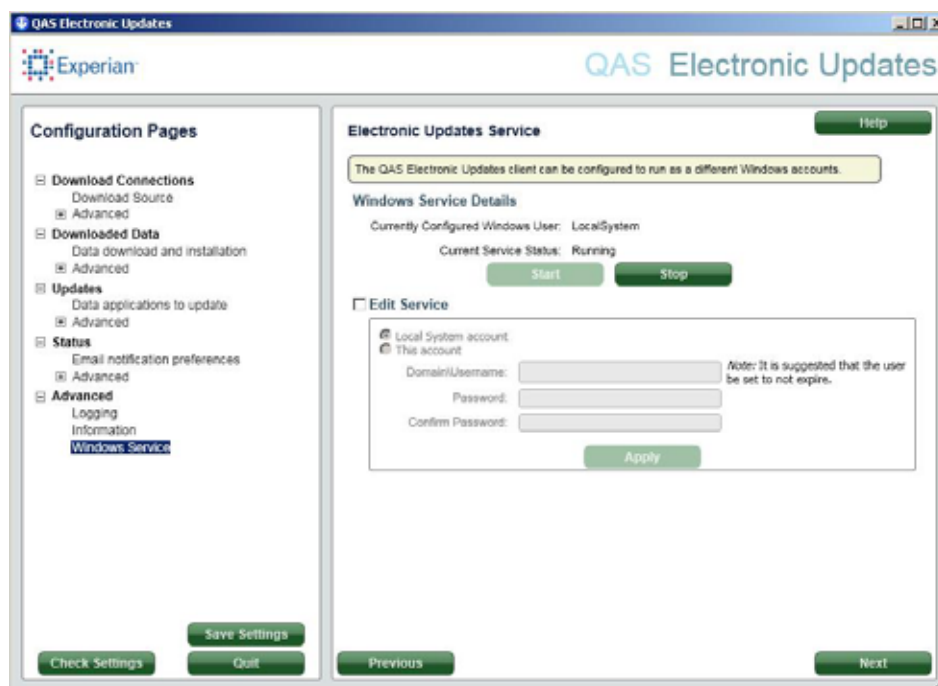


Fig. 6: Electronic Updates Service

- Click on 'Edit Service'
- Click the 'Local System account' if you wish to use this and then click 'Apply'
- If you would like to enter specific account information click 'This account' and enter username and password and then click 'Apply'.
- The service status should be running.
- Click 'Next' at the bottom right hand side of the screen.

5.3.6 Electronic Updates Configuration Complete

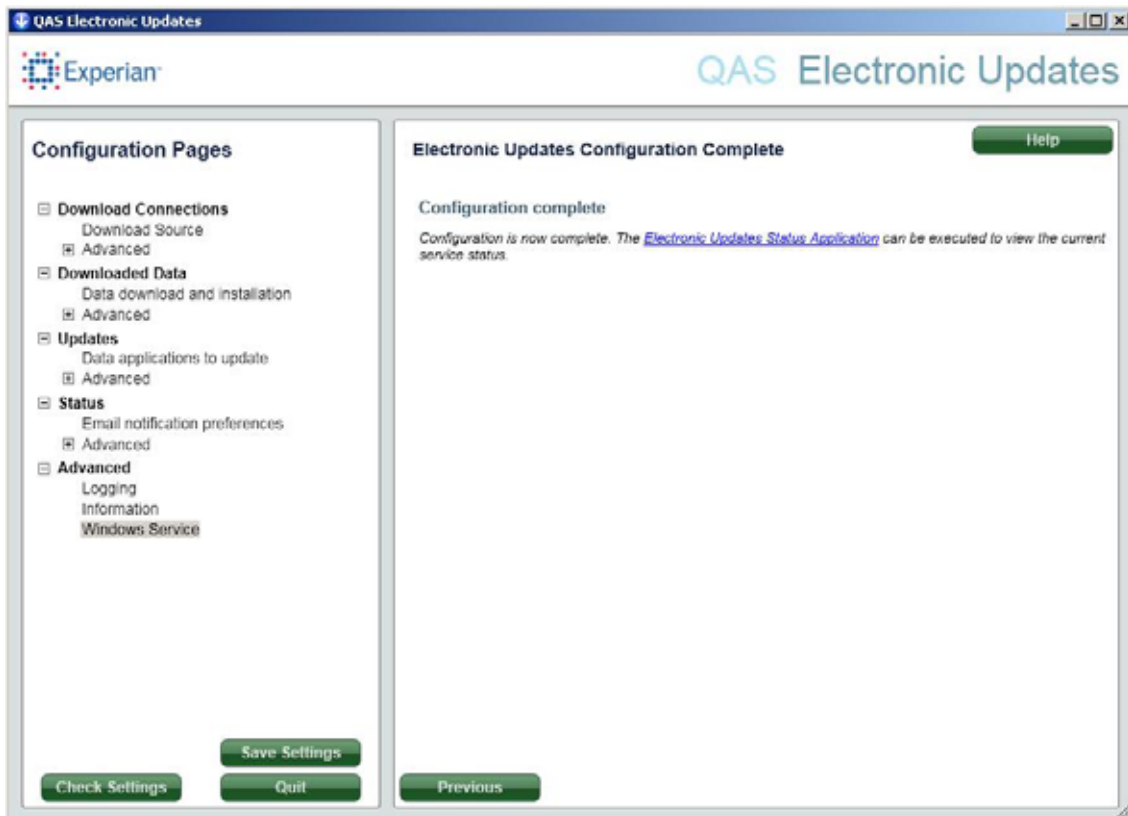


Fig. 7: Electronic Updates Configuration Complete

- The configuration is now complete.
- To view the status window click the link 'Electronic Updates Status Application'. This window is where you can view download activity, downloads available and applications to update.

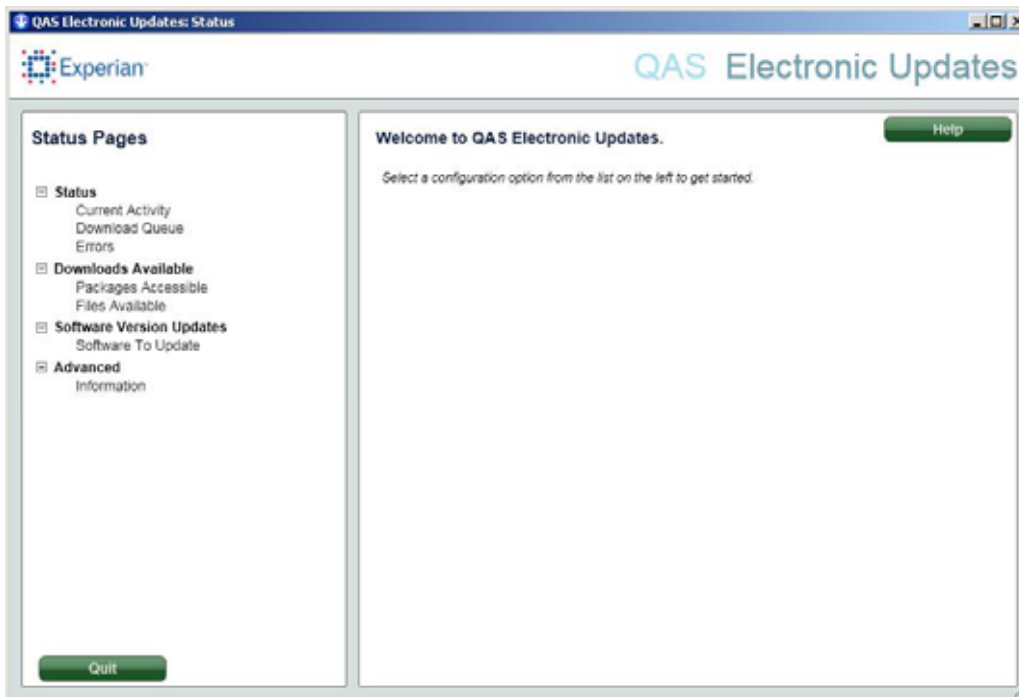


Fig. 8: Electronic Updates Status Application

- Use this application to check on future updates. This tool bar will allow you to manage and control updates as necessary.

5.4 Wait for downloads to begin

Once the configuration is complete and the EU Client started, the process will check for new data updates every three hours. As the new data updates become available they will be automatically downloaded and your target applications updates.

You can monitor the status of the EU Configuration Editor in the 'View your current status' under the 'status and check' option in the left hand pane.

It is highly recommended that data expiry email notification is set up for Pro Web and QAS Pro Server. This will help warn your organization of any impending data update issues in the event that the Electronic Updates service is corrupted or stopped.

6. Contacts Page

USA and Canada:

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MA 02110-1615

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7. Further Details

Please refer to <http://www.qas.com/eupdates> for detailed information about EU. If you are unable to find the answer to your question on this site or have any feedback you would like to share please email [your local support office](#) or contact your Customer Account Manager.