

1. Before installing the product...

...check that you have your **despatch note**, plus all product and data disks. The despatch note highlights which CDs or DVDs have been supplied with your order.

AND

...read the **How Pro Web Works** section of the **Integration Guide** to understand how the product works and to learn more about its features.

AND

...refer to the **Upgrade Guide** on the product CD if you are upgrading from a previous version of Pro Web. This contains details of the new features in this version, and information about how to upgrade an existing installation.

2. Which scenario do you want to use?

Read the **About The Pro Web Scenarios** section of the **Integration Guide** to understand the different scenarios that are available.

AND/OR

Look at the sample integration pages supplied with Pro Web and decide which scenario suits your needs. These are located in the Program folder of the Pro Web CD.

AND/OR

Read the **Engine Behaviour** section of any of the **Technical Reference Guides** to understand the different engines.

3. Do you want to use the sample pages supplied with Pro Web?

Refer to the **Installation And Administration Guide** for information about installing and using the sample pages.

YES

NO

Refer to the **Technical Reference Guide** which is applicable to the way in which you want to use Pro Web.

4. Running the product

For information about how to integrate Pro Web for your users and the functionality of the product, refer to the **Integration Guide**.



For specific information about how to configure the product, refer to the **Configuring Pro Web** section in the **Installation And Administration Guide**, or to the online help supplied with the Configuration Editor. To access the help, press F1.

For additional technical information and troubleshooting information, refer to support.qas.com

Where To Get Help

Accompanying Documentation

Product Manuals

Pro Web is accompanied by the following product manuals:

- Installation And Administration Guide
- Integration Guide
- Technical Reference Guides

For more information about these guides, see the **Product Documentation** section of any manual.

The product manuals are available in PDF format, can be accessed via the index.htm file, which is located in the Docs folder on the Installation CD.

Windows users can also find them in the **Documentation** folder in the QuickAddress Pro Web program group.

Online Help

Help files are provided with the Configuration Editor and the Administrator Console.

To access the help using the relevant product, either:

- Select **Contents and Index** from the Help menu
- or
- Press **F1** to view context-sensitive help for the function that is currently active.

Upgrade Guide

Details new features in this release, highlights key integration and compatibility issues, and provides a step-by-step guide to upgrading an existing installation.

This file can be accessed via the index.htm file, which is located in the Docs folder on the Installation CD.

Data Guides

Provide dataset-specific information for each dataset.

By default, each Data Guide is installed to C:\Program Files\QAS\Data Guides, and is available from the Docs folder on the Data CD or DVD.

Technical Support support.qas.com

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QuickAddress Pro Web

QuickStart Guide



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