

Electronic Updates (EU) Guide

Updating Local Applications

1. Introduction

The purpose of this document is to guide an administrator of QAS products through installing and configuring the Electronic Updates (EU) platform in a single location environment. Extra resources to learn more about EU including troubleshooting tips, FAQs and detailed documentation can be found at the following location: www.qas.co.uk/eu

2. What is EU?

EU enables the automatic download and installation of reference data used by multiple QAS applications. As soon as a new dataset is available it is downloaded to your environment and the configured QAS applications are updated without human interaction. Your administrator will be notified via email of update-related activities.

3. Architecture and Setup Options

The EU client can be installed on the same machine as a single install of QAS or in a central location where multiple QAS installations are installed. Data will be downloaded from the EU server via HTTPS and all configured QAS applications will be automatically updated to use that data moving forward.

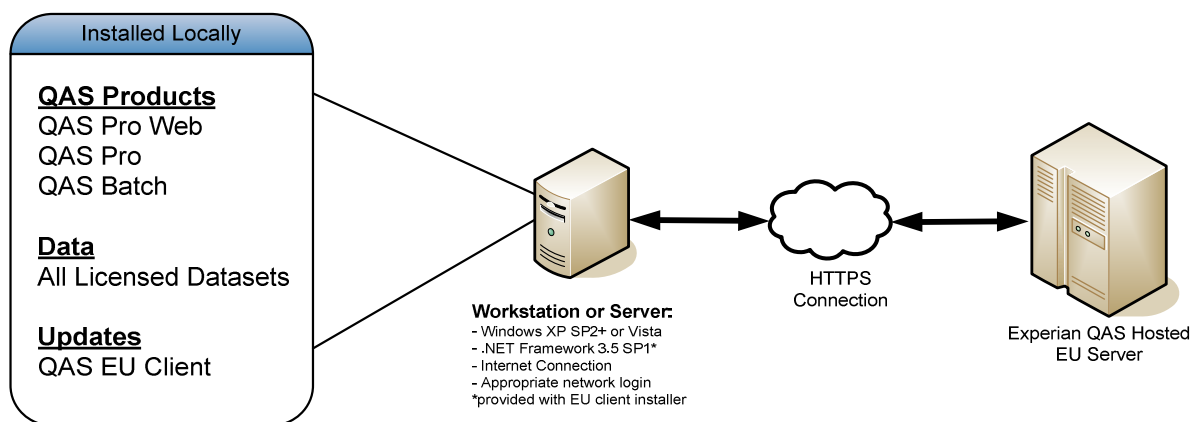


Fig 1. EU Client Architecture

4. Prerequisites

To install the EU Client you will need the following:

- A licensed copy of a QAS solution
- An EU username and password. Login details will be emailed to the nominated update contact.
- A network login with appropriate privileges to allow EU to update your QAS application(s). This login should have a password that never expires to enable EU to run indefinitely.
- A machine running MS Windows XP or higher to host the EU client program.

NOTE: the **.NET Framework 3.5 SP1** is required by EU. Installing the **.NET Framework** will require a reboot of the machine on which it is installed.

5. Installation Instructions

5.1 Obtain the appropriate EU Client installer

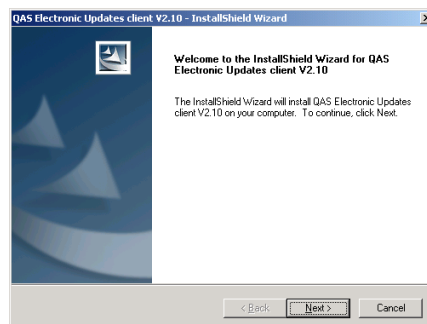
- For a new order please call your Experian QAS Account Manager.
- If you have lost or misplaced your CD, please contact Technical Support via support@qas.com

5.2 Run installer

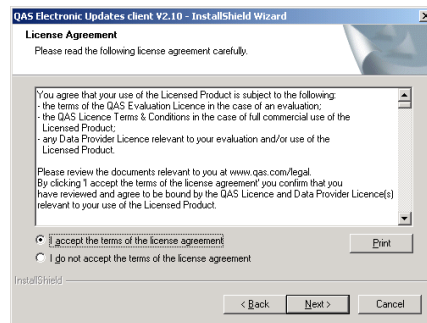
The image containing the .NET Framework will first extract to a new folder. The EU installer can then be executed by double clicking 'setup.exe' in the extracted folder.

The image that does not contain the .NET framework can be executed with a single double-click. The following installation dialogs will be displayed for both cases:.

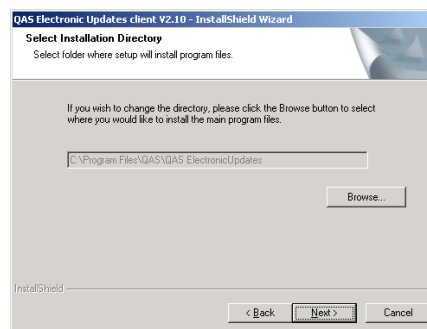
Click 'Next' to begin the installation process



Check the 'I accept the terms of the license agreement' option and click 'Next' to continue.

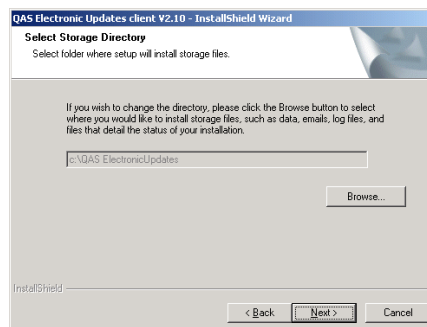


Click 'Next' to accept the default client installation directory. Click 'Browse...' if you wish to change the EU client installation directory.

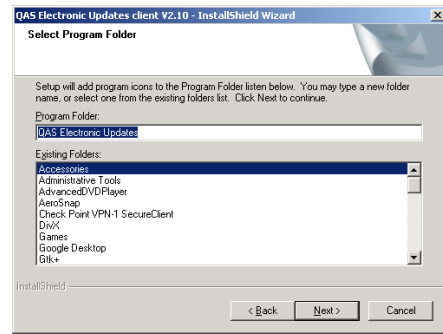


Click 'Next' to accept the default location for the downloaded data files or 'Browse...' to specify an alternative location.

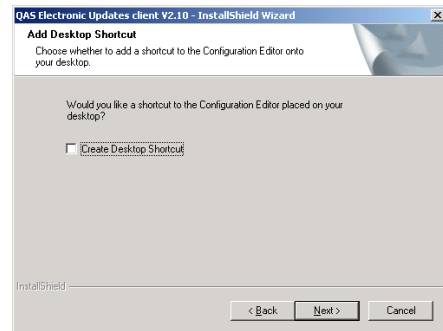
NOTE: Your QAS applications will use this location moving forwards so ensure that you have adequate storage space available. Please refer to the product manual for more information.



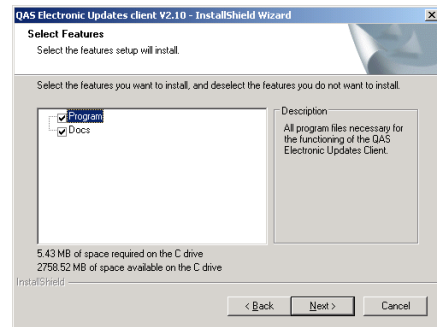
Click Next to create a Program Folder to which setup will add the necessary program icons.



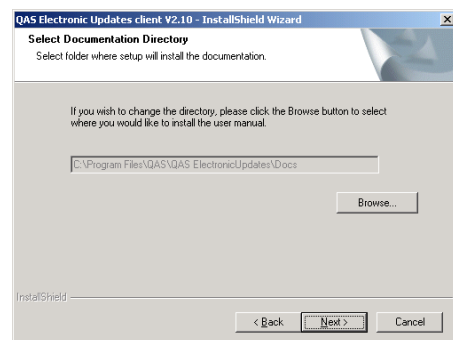
Check the 'Create Desktop Shortcut' option if you wish to create a desktop shortcut and click 'Next' to continue.



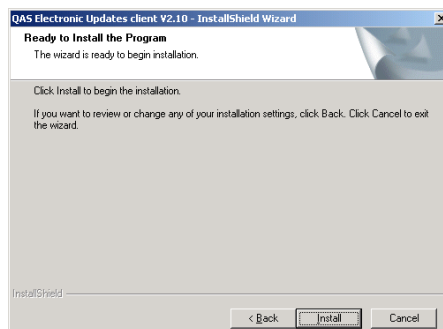
Click 'Next' to select the feature to install. Both Programs and Documentation are installed by default.



Click 'Next' to accept the default location for the downloaded data files or 'Browse...' to specify an alternative location.



Click 'Next' to begin the installation. Click 'Finish' when prompted and the EU Configuration Editor will automatically load.



5.3 Configure EU

The QAS EU Configuration Editor should load automatically but can also be accessed via a desktop shortcut:



5.3.1 Set Download Connections

- Select the 'Over the Internet' option under the 'Download Connections' section on the left hand pane.
- Select the 'Enable Internet download connection' tick box and enter your EU username and password. Your designated Data Update contact should have received this via email but contact support@qas.com if you don't have one.

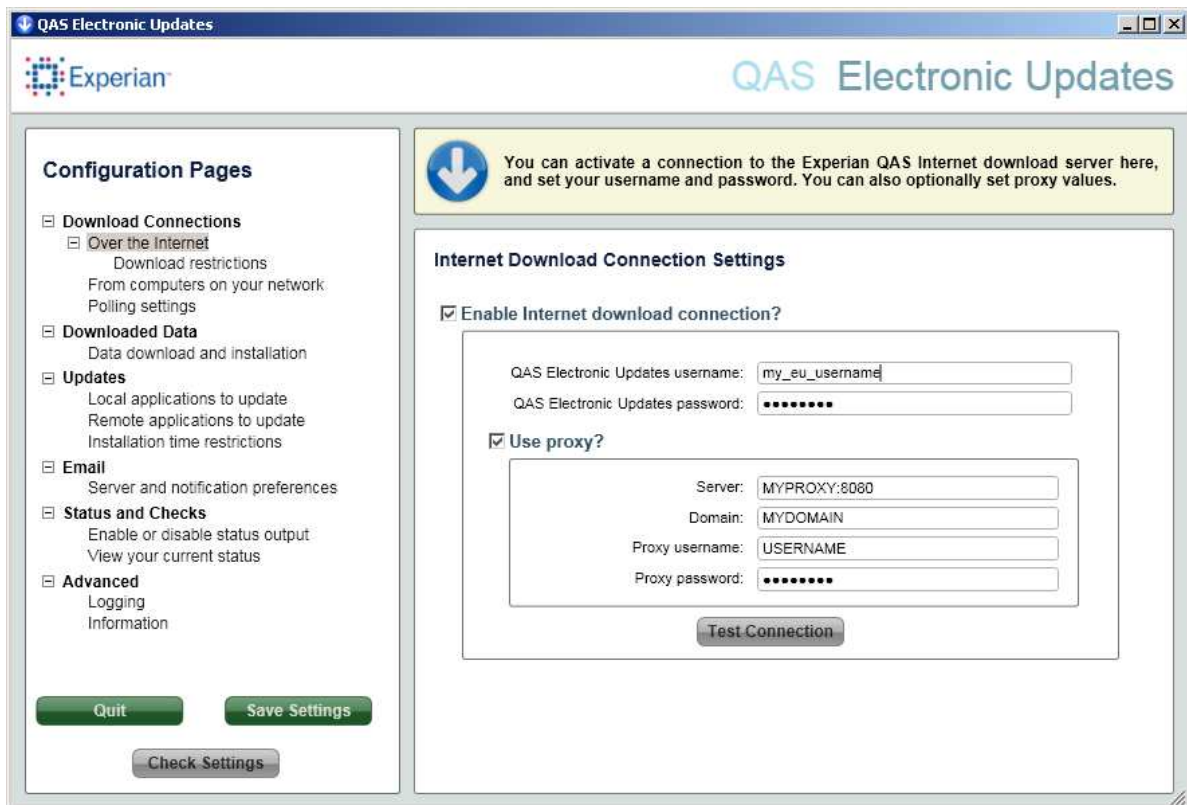


Fig. 2: Download Connections Dialog

- If the machine on which you are installing EU requires a proxy server to establish a connection to the internet please enter the server, domain, proxy username and proxy password fields as necessary. When specifying the proxy server name you must include the port number i.e. 'MYPROXY:8080'
- Click the 'Test Connection' button to verify that connectivity to the Experian QAS hosted EU server is achievable.

5.4 Configure Data download and installation options

- Select the 'Data download and installation' option under the 'Downloaded Data' section on the left hand pane.

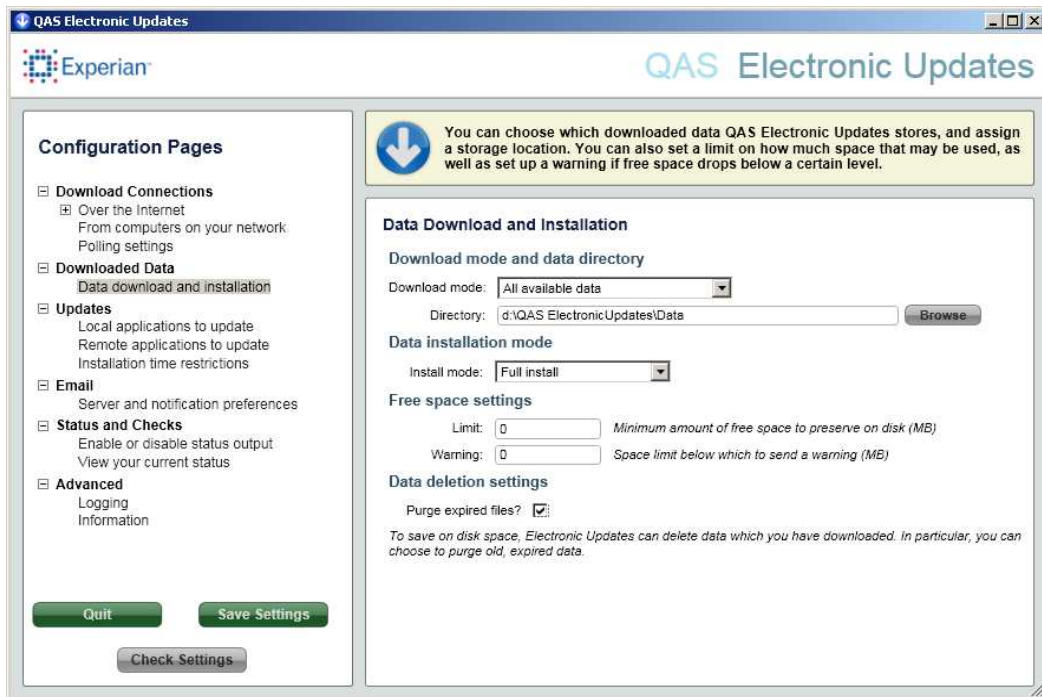


Fig. 2: Downloaded Data Dialog

- Change 'Download mode' to 'All available data'. This will ensure that the EU client only downloads the necessary data sets.
- Change the install mode to 'Full Install'. This will fully automate the data update process by downloading, installing and activating datasets as they become available.
- Ensure that the 'purge expired files' tick box is selected to save on disk usage.

NOTE: Updating the 'Free space settings' will prevent the EU client using up all available disk space on the machine on which EU is installed.

5.5 Configure Applications to Update

- Select the 'Local applications to update' option under the 'Updates' section on the left hand pane.

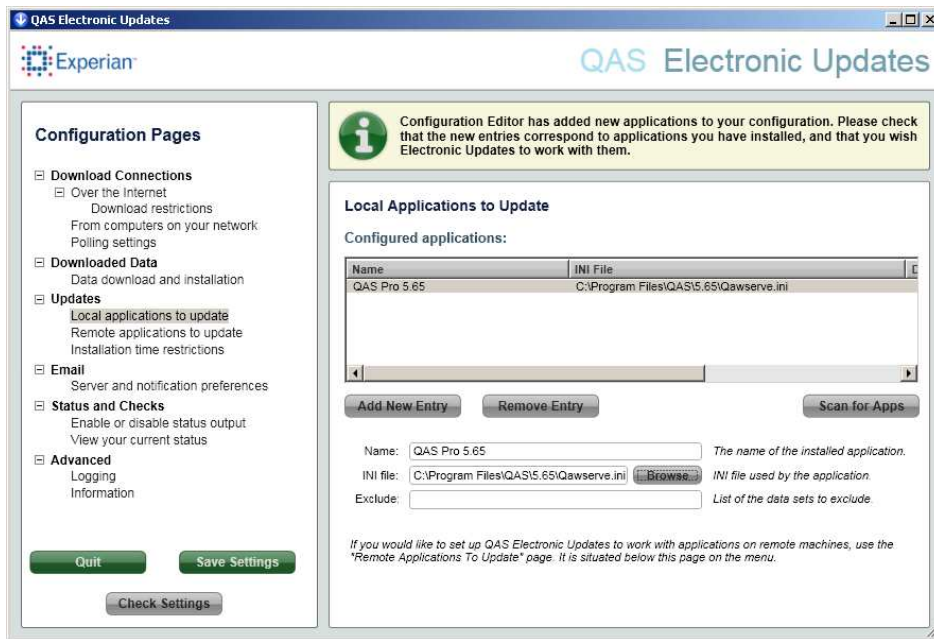
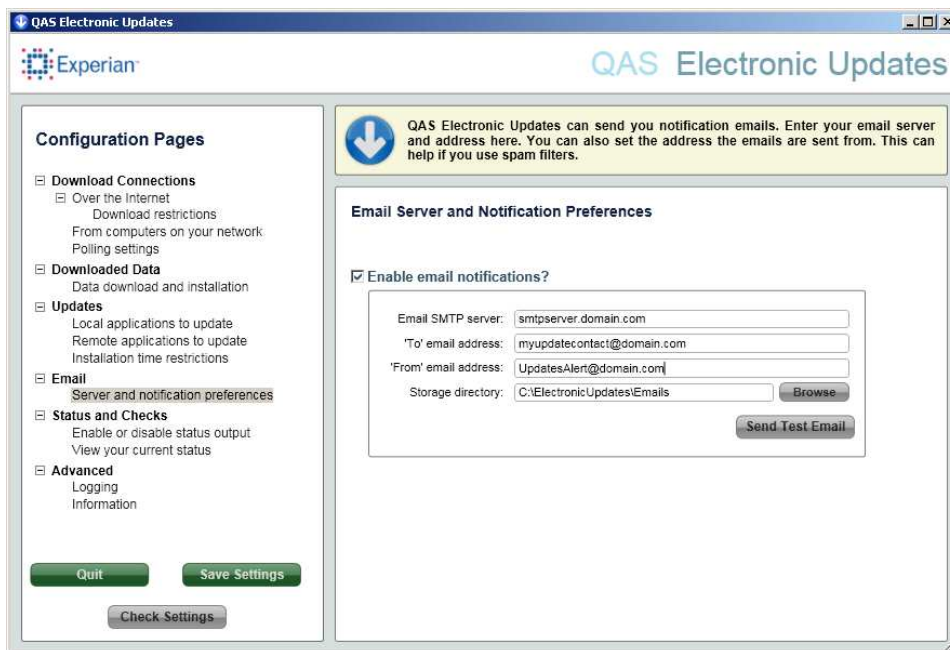


Fig. 3: Update Dialog

- Click the 'Scan for Apps' button to automatically configure all local applications to update.
- Applications can be manually added by clicking the 'Add New Entry' button. A name for the installation must be entered with the location of the QAWSERVE.INI file used by the target application must be added to uniquely identify the installation.

5.6 Configure Email Notification

The EU client can notify one email address for Update related activity. If you wish to send mail to multiple email addresses please set up an email group. Select the 'Server and notification preferences' option under the 'Email' section on the left hand pane.

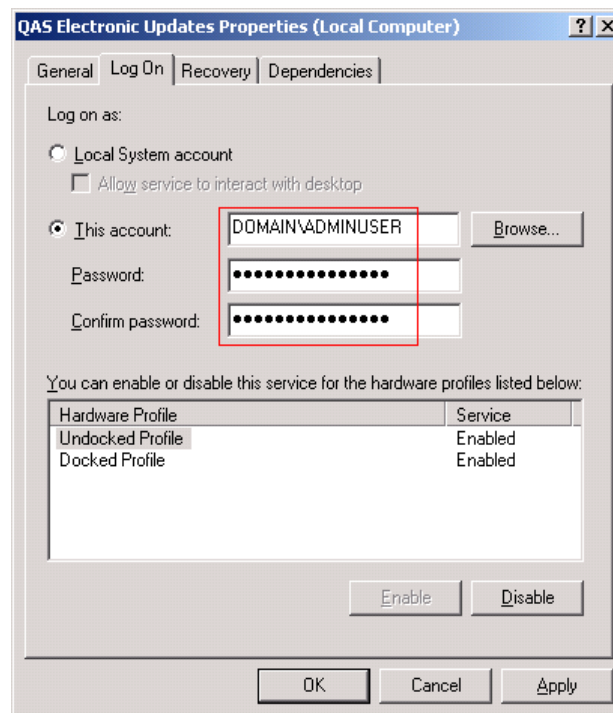


- Check the 'enable email notifications' tick box and populate the four email related settings.
- Click 'Send Test Email' button to confirm settings are correct.
- Click 'Save Settings' button to save the EU Client configuration settings.

5.7 Configure local network settings and start QAS Electronic Update Client Service

The EU client uses the login credentials provided by Experian QAS to access the data in the Experian data center. In order to also allow the EU client to update the actual QAS application within your network, you must run the EU service as a user that is specific to your network. This user must have 'run as service' rights, access to update the files within your QAS installations and a password that does not expire to allow updates to continue.

- Click 'Start', 'Run', enter 'services.msc' into the 'open' dialog and click OK
- Locate and double-click the 'QAS Electronic Updates' Service.
- Change the 'startup type' to 'Automatic'
- Select the 'Log On' tab
- Enter appropriate network login details as outlined at the beginning of this section



- Click 'OK', navigate to the General tab and start the 'QAS Electronic Updates' Service.

6. Wait for downloads to begin

Once the configuration is complete and the EU Client has been started, the process will check for new data updates every three hours. As the new data updates become available they will be automatically downloaded and your target applications updates.

You can monitor the status of the EU Configuration Editor in the 'View your current status' under the 'status and check' option in the left hand pane.

7. Further Details

Please refer to www.qas.co.uk/eu for detailed information about EU. If you are unable to find the answer to your question on this site or have any feedback you would like to share please email support@qas.com or internetmarketing@qas.com.